## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/151/2013

Applicant : Smt. Ranjana Shalikram Thakre,

Plot No. 18, Sant Keshav Mata Nagar,

Pipla Road, Nagpur: 24.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Shri B.A. Wasnik, Member Secretary.

## ORDER PASSED ON 30.9.2013.

- 1. The applicant filed present grievance application before this Forum on 2.8.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that his old meter is replaced by SNDL and since 9.4.2013, new meter is installed. Since then applicant is receiving excessive bills. Therefore meter be tested in the laboratory of M.S.E.D.C.L. and bill may be revised.
- 3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 24.8.2013. It is submitted that on complaint of the applicant meter is tested on 15.7.2013 in the laboratory of Non

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applicant and it is found O.K. Therefore there is no need to test the meter again and again. Grievance application may be dismissed.

- 4. Forum heard arguments of both the sides and perused the record.
- 5. There is meter testing report of SNDL on record Dt. 15.7.2013 on record. It shows that meter is O.K. Spot Inspection report shows that there is sufficient load of the applicant. We have carefully perused CPL. specially consumption trend of the applicant. On the fact of record bill for the month of May 2013 appears to be 1071 units, but it is the bill of 2 months after replacement of the meter. It appears that it was misunderstanding of the applicant that it is the consumption of one month. In fact it is a bill of two months and credit of Rs. 953.33 is already given to the applicant.
- 6. Therefore consumption trend of the applicant is similar. There are six rooms in the house of the applicant and sufficient load. In our opinion, there is no need to test the meter in the laboratory of M.S.E.D.C.L. There is no scope of revision of bill. Bills issued by non applicant are perfectly justified. We find no substance in present grievance application and application deserves to be dismissed. Resultantly Forum proceeds to pass following order:

## ORDER

1) Grievance application is hereby dismissed.

Sd/-(Shri B.A. Wasnik) MEMBER / SECRETARY Sd/-(ShriShivajirao S.Patil) CHAIRMAN

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