

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/132/2013

Applicant : Shri Rashid Khan,
Near Mahatma Fule School,
Balabhaupeth,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 6.9.2013.

1. The applicant filed present grievance application before this Forum on 23.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that meter of the applicant is defective and therefore applicant is receiving excessive bills. Meter be tested in the laboratory of M.S.E.D.C.L. and bill may be revised.

3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 8.8.2013. It is submitted that Meter was tested by acucheck and it is found that meter is O.K. Therefore bill issued to

the non applicant is perfectly correct. There are arrears of Rs. 16220.83 against the applicant. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is noteworthy that there are two contradictory test report on record. M/s. SPANCO tested meter and filed test report on record Dt. 13.7.2013 to the effect that meter is O.K. During the course of hearing it was ordered by the Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum. Accordingly meter was tested. Dy. Executive Engineer, Testing Dn. Urban, M.S.E.D.C.L. Nagpur filed testing report Dt. 5.9.2013 on record that meter is faulty, meter error is abnormal and actual error is 14.62%. Therefore it is clear that meter of the applicant is fast by 14.62 %. It is rather surprising to note that even then SPANCO filed testing report Dt. 13.7.2013 on record to the effect that meter is O.K. It is nothing but bold false.

6. As meter is 14.62% fast, therefore it is necessary to revise the bill according to the provisions of regulation 15.4.1. Hence the following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to revise the bill of the applicant as per 2nd proviso of Regulation 15.4.1 of MERC

(Electricity Supply Code & other conditions of Supply)
Regulation 2005 and to revise the bill accordingly.

- 3) Non applicant is directed to comply the order within 30 days
from the date of this order.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN