

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/67/2014

Applicant : Shri Kanji Shivdas Patel,
Sardar Patel Timber Market,
Nagpur : 12.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.
2) Adv. Subhash Jichkar
Member.
3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 28.4.2014.

1. The applicant filed present grievance application before this Forum on 10.3.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No. 410010270417. He has been receiving excessive bills since last two /

three months. He complained to non applicant regarding excessive bill. Non applicant asked the applicant to pay testing fees Rs. 500/-. Applicant paid testing fees. Non applicant tested the meter with Acucheck and informed that the meter is O.K. But he is not satisfied with the result. Hence he approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the applicant by order dated 21.1.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 18.3.2014. It is submitted that the consumer is being issued electricity bill as per meter reading. The consumer was issued energy bill for 'Inaccessible' meter status @ 112 units per month for May 2013 & June 2013. In July 2013 bill as per actual meter reading for 3012 units for Rs. 18811.16 was issued by deducting Rs. 3535.81 paid for average billing. In the month of August 2013 bill for 1106 was issued, in September 2013, bill for 71 units and in October 2013 bill for 1397 units was issued. On complaint from consumer, his meter No. 55/SPN-30104 was tested with acucheck in presence of consumer where meter was found O.K. Consumer was not satisfied with this result, hence he approached to I.G.R.C. Learned I.G.R.C. rejected grievance application of the applicant by order Dt. 21.1.2014. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 55/SPN-30104 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant. Hence bill can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN