

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/150/2013

Applicant : Shri Ramesh T. Borkar,
Plot No. 2, Manao Nagar,
Nari Road, Teka Naka,
Nagpur: 17.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 30.9.2013.

1. The applicant filed present grievance application before this Forum on 2.8.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received the bill of May 2013 amounting to Rs. 6760/-, which is triple than monthly bills which he was receiving. In the month of June 2013, he received a bill of Rs. 1556/-. He requested to test the meter in the laboratory and to revise the bill.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 24.8.2013. It is submitted that on complaint of applicant his old meter is replaced and new meter is installed in June

2013. Old meter is tested in the laboratory and found O.K. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. There is dispute of bill of only one month i.e. May 2013. Admittedly old meter is replaced and new meter is installed and it is working properly and therefore there is no need to test the new meter.

6. The question remains about revision of bill of May 2013. In May 2013 applicant received a bill of 788 units whereas as per C.P.L. consumption of the applicant every month appears in between 200 to 432 units. Therefore it appears that in the month of May 2013 there was meter jumping or meter shoot-up. Therefore in our opinion, it is necessary to revise the bill of May 2013 according to Regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005. Hence following order :-

ORDER

- 1) Grievance application is hereby partly allowed.
- 2) Non applicant is hereby directed to revise the bill of the applicant for the month of May 2013 as per provisions of 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulations 2005.
- 3) Non applicant to comply within 30 days from the date of this order.

Sd/-
(Shri B.A. Wasnik)
MEMBER /
SECRETARY

Sd/-
(Shri Shivajirao S.Patil)
CHAIRMAN