

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/117/2014**

Applicant : Shri Hansadas Undruji Uke,  
Chandramaninagar,  
Road No. 6,  
Bhagwan Nagar,  
Nagpur.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
(O&M) Dn. No. I,  
MSEDCL, N.R.C.,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 27.5.2014.**

1. The applicant filed present grievance application before this Forum on 8.5.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant owns a farm at Mouza – Dava, Taluka Umred, Distt. Nagpur. He required electric supply for his Agriculture pump in his field. He applied on Dt. 5.12.2013 to the non applicant but till today new service connection is

not released by the non applicant. As such the applicant claimed compensation as per SOP Regulations for not releasing the supply.

3. Non applicant denied applicant's case by filing reply dated 26.5.2014. It is submitted that the application for new service connection for agricultural purpose was sent to Jr. Engr. Umred Rural D.C. No. 1 on Dt. 6.12.2013. Thereafter the said Jr. Engineer suggested that it is technically possible to release the supply to the applicant from Pachgaon D.C. Hence letter for preparation of work order was issued on Dt. 20.3.2014 to Jr. Engineer, Pachgaon D.C. The said Officer Incharge reported that the applicant did not appear for spot inspection in spite of repeated intimation. Hence preparation of work order is delayed. Finally the estimate was prepared and sanctioned and demand note was issued to the applicant on Dt. 15.5.2014. As such grievance application may be dismissed.

6. Forum heard arguments of both the sides and perused the record.

7. Forum has observed that the application was made on 5.12.2013. As per SOP regulations, the demand note was to be issued within 15 days from 5.12.2013. However, the demand note was issued on 15.5.2014. As such there is delay of 19 weeks for which the applicant deserves compensation. Moreover the applicant paid the amount of demand note on 21.5.2014. As such it is necessary on the part of the non applicant to release the connection within one month from the date of submission of test report. Hence Forum proceeds to pass following order :-

**ORDER**

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to pay compensation to the applicant @ Rs. 100/- per week as per Section 1, item (ii) of Annexure 'A' appended to MERC (Standards of Performance of Distribution Licensee, Period for Giving Supply and Determination of Compensation) Regulations 2005.
- 3) Non applicant to report compliance within 30 days from the date of this order.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN