Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/147/2013

Applicant : Smt. Shantabai R. Shende,

Thr:- Smt. Indira G. Shende,

15/16, LIG Quarters, Vaishalinagar,

Balabhaupeth, Nagpur: 17.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 30.9.2013.

- 1. The applicant filed present grievance application before this Forum on 1.8.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that he is receiving excessive bill. His meter is fast. Therefore meter be tested in the laboratory of M.S.E.D.C.L., and bill may be revised.
- 3. Non applicant M/s. SPANCO denied applicant's case by filing detailed reply. It is submitted that meter of the applicant is O.K. It is not fast. Meter has recorded correct reading of the

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consumption utilized by the applicant and therefore bill can not be revised. Grievance application may be dismissed.

- 4. Forum heard arguments of both the sides and perused the record.
- 5. During the course of hearing, it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. and to submit meter testing report on record. Accordingly, Dy. Executive Engineer (Testing), Nagpur Urban, Nagpur filed meter testing report on record. As per this meter testing report, meter of the applicant is O.K.
- 6. Therefore it is clear that meter of the applicant is O.K. and it is not fast. Therefore reading recorded by the meter is the reading of the consumption actually utilized by the applicant and hence there is no need to revise the bill and bill can not be revised. We find no substance in the present grievance application and application deserves to be dismissed. Resultantly Forum proceeds to pass following order.

ORDER

1) Grievance application is hereby dismissed.

Sd/-(Shri B.A. Wasnik) MEMBER / SECRETARY Sd/-(ShriShivajirao S.Patil) CHAIRMAN

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