

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/26/2017**

Applicant : Shri Shyamrao A. Bhogekar,  
At Rasa, Post Girad, Tah.Samudrapur,  
Dist. Wardha-442305.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
O&M Division,MSEDCL,  
Hinganghat.

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Appellant's representative :- Shri N.N. Behare,

Respondent by 1) Shri Pawade,EE O&M Division,MSEDCL, Hinganghat  
2) Shri Hedau,Dy.E.E., Samudrapur S/Dn.

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Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Shri N.V.Bansod  
Member  
  
3) Mrs. V.N.Parihar,  
Member, Secretary

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**ORDER PASSED ON 22.03.2017.**

1. The Applicant filed present grievance application before this Forum on dt. 27.02.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that he applied for agricultural pump on 29.04.2015. Demand was issued on 15.03.2016. Demand was paid on 18.03.2016. Test Report was submitted on 21.03.2016. But it was lost therefore, another test report was given on 19.12.2016. Connection is released on 19.12.2016. Applicant claimed compensation as per Maharashtra Electricity Regulatory Commission SOP Regulation.

3. Non applicant MSEDCL denied the applicant's case by filling reply on dt. 20.03.2017. It is submitted that the test report was not given on 21.03.2016 and it was never lost. Test Report is received on 09.02.2017. Connection is released on 09.02.2017 within 90 days. Application deserves to be dismissed.

3. Forum heard arguments of both the side and perused record.

4. Applicant did not produce any evidence on record to show that test report was submitted on 21.03.2016. No acknowledgement is produced. Considering the record we hold that test report was submitted on 19.12.2016.

5. There was delay in issuing demand for the period 30.05.2015 to 14.03.2016 and applicant is entitle for compensation according to Maharashtra Electricity Regulatory Commission SOP Regulation.

6. Test Report is submitted on 19.12.2016 and supply is released on 09.02.2017 within 90 days. Therefore, there is no delay in releasing the supply. Applicant is not entitle for compensation for late supply.

6. Hence the following order.

### **ORDER**

1. Application is partly allowed.

2. MSEDCL is directed to pay compensation to the applicant for late demand for the period 30.05.2015 to 14.03.2016 according to MERC's SOP Regulation.
3. Supply is released in stipulated time therefore claim for compensation for late supply is rejected.
4. Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(N.V.Bansod)  
MEMBER

sd/-  
(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

sd/-  
(Shivajirao S. Patil),  
CHAIRMAN