Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/163/2013

Applicant : Shri Dilip Khemchand Madke,

183, Nazul Layout,

Bezanbagh, Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Subhash Jichkar,

Member,

3) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 25.9.2013.

- 1. The applicant filed present grievance application before this Forum on 7.8.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that his meter was replaced in March 2013 and still bills for March 2013 are issued on average basis. Therefore he requested to revise the bill.
- 3. Non applicant M/s. SPANCO denied applicant's case by filing reply dated 4.9.2013. It is submitted that grievance of the applicant may be dismissed.

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- 4. Forum heard arguments of both the sides and perused the record.
- 5. We have carefully perused order passed by Learned I.G.R.C. Dt. 20.7.2013. Commercial Manager has submitted his report to Learned I.G.R.C. according to which he has revised the bill of May 2013 with due slab benefit and gave credit for faulty bill of March and April 2013 amounting to Rs. 6186.70, which has been already effected in the month of June 2013. Therefore as far as revision of bill is concerned Commercial Manager has already revised the bill correctly which needs no interference.
- 6. Considering the entire record, in our opinion, grievance application deserves to be dismissed. Meter is already tested in the laboratory of SPANCO and testing report is on record. Spot inspection report recorded load is also on record. It shows that there are 8 rooms in the house of the applicant and there is tremendous load. We find no force in grievance application. Hence following order:-

ORDER

1) Grievance application is dismissed.

Sd/-(Shri B.A. Wasnik) MEMBER / SECRETARY Sd/-(Adv.Subhash Jichkar) MEMBER Sd/-(ShriShivajirao S.Patil) CHAIRMAN

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