

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/27/2014**

Applicant : Shri D.B.Ratthe,  
B-7, Black Dimand Apartments-3,  
Trimurtinagar,  
Nagpur.

Non-applicant : Executive Engineer,  
Congressnagar Division,  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 25.3.2014.**

1. The applicant filed present grievance application before this Forum on 20.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No. 410012402493. His consumption was abnormally increased after the meter was replaced in July 2013. Hence he approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the applicant

by order dated 20.12.2013. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

3. Non applicant denied applicant's case by filing reply Dt. 12.2.2014. It is submitted that the meter of the said consumer is replaced in July 2013 due to inaccessible status reflected in the month of May and June 2013. At the time of replacement, the assessment is charged of 800 units being the summer season and hence, the total bill for the month of July 2013 is billed for 832 units, which were billed for three months i.e. May, June and July 2013 for the reason that May & June 2013 billed on average and credit of Rs. 1573.64 is given by the system itself. Again on the complaint by the consumer, the meter is replaced in the month of October 2013 and meter sent for testing. The meter is found O.K. in testing. As the consumer is billed on the basis of actual consumption used by the consumer and necessary credit of the average bill is already given by the billing system itself, the Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 02195767 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum. Accordingly, Executive Engineer, Congressnagar Division, MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant. Hence there is no scope for any revision of bill.

6. The consumer filed present grievance application on Dt. 20.1.2014. As such, it was necessary for this Forum to pass the order on or before 19.3.2014. However, non applicant did not submit the meter testing report of the disputed meter till 20.3.2014. Hence this Forum is deciding this case on the next date of hearing i.e. on 25.3.2014. Therefore it is clear that the delay caused in passing the order is due to late submission of meter testing report by the non applicant.

7. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
(B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Vishnu S. Bute),  
CHAIRMAN