

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/18/2017**

Applicant : Smt. Shakuntala W. Pohane,  
At Post Wadner, Tah.Hinganghat,  
Dist. Wardha-442301.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
O&M Division,MSEDCL,  
Hinganghat.

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Appellant's Representative :- Betal,

Respondent by 1) The Executive Engineer, O&M Division,MSEDCL, Hinganghat  
2) Dy.E.E., Rural S/Dn. Hinganghat.

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Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Shri N.V.Bansod  
Member  
  
3) Mrs. V.N.Parihar,  
Member, Secretary

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**ORDER PASSED ON 22.03.2017.**

1. The Applicant filed present grievance application before this Forum on dt. 14.02.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Applicant's case in brief is that Meter was faulty therefore, applicant applied for

meter testing and paid meter testing charges on 21.12.2015. Meter was tested in the Lab of MSEDCL and found that it was 20% fast. But it was tested in absence of applicant. Applicant filed grievance application before IGRC. As per order dt. 04.05.2016 IGRC Order to test meter in presence of the applicant. But even then meter was not tested in the presence of the applicant. Applicant claimed to test meter in his presence and to revise the bill.

3. Non applicant MSEDCL denied the applicant's case by filling reply on dt. 23.02.2017. It is submitted that the meter was tested and found that it was 20% fast. Therefore, bill of the applicant for the period July,2015 to Dec.2015 was revised and credit of Rs.2232.20 was given in the bill of Feb.2016. Grievance application deserves to be dismissed.

3. Forum heard arguments of both the side and perused record.

4. During the course of argument on dt. 28.02.2017 this Forum ordered to test the meter in MSEDCL Laboratory at Wardha in presence of the applicant and to submit report.

5. Accordingly meter is tested and it is found that meter is 100% fast. Therefore, it is cleared that it is a faulty meter hence it is necessary to revise the bill of the applicant according to the second proviso of Regulation 15.4.1 of Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 Supply Code and other conditions of Supply Regulation, 2005).

6. Therefore Forum proceed to pass the following order.

### **ORDER**

1. Application is allowed.

2. Bill of the applicant for the period April,2015 to Jan.2016 shall be revised according to Regulation 15.4.1 (Second proviso) of MERC Electricity Supply Code and other conditions of Regulation 2005) and necessary credit to be given to the applicant.
3. Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(N.V.Bansod)  
MEMBER

sd/-  
(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

sd/-  
(Shivajirao S. Patil),  
CHAIRMAN