

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

---

**Case No. CGRF(NUZ)/95/2014**

Applicant : Shri Dashrath Gupta,  
Gorewada Darshana Society,  
Plot No. 199, Katol Road,  
Nagpur : 13.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.

2) Adv. Subhash Jichkar  
Member.

3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 17.5.2014.**

1. The applicant filed present grievance application before this Forum on 24.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant had applied for new service connection at his premises in the month of December

2013. However, non applicant did not release electric connection till February 2014. Therefore he approached to I.G.R.C. Learned IGRC directed to release new service connection. But the consumer is not satisfied with the order of I.G.R.C. Hence applicant filed present grievance application before this Forum for payment of compensation for delay in releasing new service connection.

3. Non applicant denied applicant's case by filing reply dated 6.5.2014. It is submitted that the applicant applied for new service connection on Dt. 17.12.2013. However, the distance between existing pole and the meter point of the applicant is about 250 to 300 feet. There is no other pole in line. Therefore connection could not be released. As soon as the consumer made temporary arrangement of inline pole the connection is released to the applicant on 18.2.2014. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that the application of new service connection was under process and there was a large distance between existing pole and meter point. As soon as the consumer made temporary arrangement of inline pole, connection is released on 18.2.2014. Hence there is no question of any compensation being paid to the applicant for non release of new service connection.

7. For these reasons, Forum proceeds to pass following order: -

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
**(B.A. Wasnik)**  
MEMBER  
SECRETARY

Sd/-  
**(Adv. Subhash Jichkar)**  
MEMBER

Sd/-  
**(Vishnu S. Bute),**  
CHAIRMAN