

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/56/2014

Applicant : Shri Ramakant G. Bujade,
Plot No. 42, Adarsha Pragati Colony,
Umred Road, Dighori,
Nagpur: 34.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 19.3.2014.

1. The applicant filed present grievance application before this Forum on 18.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410014911292. He has received bills for 'Inaccessible' meter status @

165 units per month, since July 2013 to September 2013. In the month of October 2013, he was issued bill for 1069 units in lump sum for one month. The applicant repeatedly complained to non applicant but no action was taken. Therefore the applicant approached to I.G.R.C. I.G.R.C. disposed off the grievance application by order dt. 21.1.2014, but the applicant is not satisfied with the same. Hence applicant filed present grievance application for revision of bills.

3. Non applicant denied applicant's case by filing reply dated 7.3.2014. It is submitted that the consumer was issued bill @ 165 units per month against 'Inaccessible' status. In the month of October 2013 bill for actual meter reading for 1069 units was issued for Rs. 6062.55, by deducting Rs. 2517.24 paid for average units. Meter of the applicant was tested by acucheck and it was found O.K. Consumer was not satisfied on this result and he approached to I.G.R.C. Learned I.G.R.C. disposed off the application by order dated 21.1.2014. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. CPL of the applicant shows that consumption shown from July 2013 to September 2013 is 165 units per month with meter status as 'Inaccessible'. Bill for October 2013 is as per actual meter reading for 1069 units with meter found working normally. Hence it is necessary to divide the consumption of 1069 units into 4 months and revise the bill accordingly.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is partly allowed.
- 2) The Non applicant is directed to withdraw the bill charged from July 2013 to October 2013, along with DPC, interest and other charges if any.
- 3) Non applicant is also directed to divide to divide the consumption of 1069 units for October 2013 into 4 months (i.e. 267 units per month) and revise the bill of the applicant by giving suitable slab benefit.
- 4) Non applicant is directed to deduct the amount already paid by the applicant from the bill revised as mentioned above.
- 5) Non applicant to submit compliance within 30 days from the date of this order.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN