

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/91/2014

Applicant : Shri Ghansham B. Sonwaya,
House No. 904/C, Tandapeth,
Umathewadi,
Nagpur : 02.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 17.5.2014.

1. The applicant filed present grievance application before this Forum on 19.4.2014 under Regulation 6.5 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410016908596. He has been receiving excessive energy bills. He repeatedly requested non applicant to revise the bills but non

applicant did not take any action. Moreover non applicant disconnected the energy supply without notice. Hence applicant filed present grievance application for revision of bills.

3. Non applicant denied applicant's case by filing reply dated 28.4.2014. It is submitted that the consumer is being billed as per actual meter reading. Consumer was issued energy bill for Rs. 5407.83 which included arrears amount. As the consumer did not pay the same notice u/s 56 (1) of E.A. 2003 was issued on 25.2.2014. The consumer then requested two equal installments for payment of above bill which have been granted. However, as the consumer failed to pay the installment, his supply has been disconnected. Hence there is no question of any compensation. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed that the consumer was granted two equal installments for payment of energy bill which included amount of arrears. However, the consumer failed to make payment as agreed. Therefore non applicant disconnected the supply after giving due notice u/s 56 (1) of Electricity Act 2003. Hence there is no question of any compensation being paid to the applicant. However, it is now directed that consumer should pay the first installment immediately and non applicant should reconnect electricity supply of the applicant immediately after receipt of payment of first installment. Second

installment should be paid along with current bill of next month by the applicant.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is partly allowed.
- 2) Applicant is directed to pay first installment immediately after which non applicant should be reconnect the electricity supply of the applicant immediately.
- 3) Applicant is directed to pay the second installment along with the current bill of next month.
- 4) Non applicant should report compliance within 30 days from the date of order.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Vishnu S. Bute),
CHAIRMAN