

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/12/2017

Applicant : M/s.Indus Towers Ltd.
2010, E-Core, 2nd Floor
Marvel Edge, Viman Nagar
Pune-411014

Non-applicant : Nodal Officer,
The Superintending Engineer,
Nagpur Urban Circle, MSEDCL, Nagpur.

Applicant's representative :- Shri Talware,

Respondent by:- 1) Shri Bhise, E.E. Congressnagar Dn. Nagpur.
2) Shri Dhoble, EE(Adm.) NUC Nagpur

Quorum Present : 1) Shri Shivajirao S. Patil
CHAIRMAN
2) Mrs. V. N. Parihar
Member/Secretary
3) Shri N. V. Bansod,
Member

ORDER PASSED ON 10.03.2017.

1. The applicant filed present grievance application before this Forum on 16.01.2017 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Applicant's case in brief is that he applied for refund of security deposit amount but it is not paid within time.

Particular of the connections are given in the table as under,

Sr. No	Consumer No.	Bu Name	SD pending	Date of Ack.	Refund	Division
1	410001975688	3956 Hingana	20000	11-Aug.2016	Not received	Butibori
2	410016440292	4683 Trimurtinagar	5950	11-Aug-2016	Not received	Congresnagar

Therefore applicant claimed refund of security deposit and compensation as per SOP.

3. Non applicant, denied applicant's case by filing reply dated 06.02.2017.
4. It is submitted that application received from Subdivision on 21-09-2016 and application audited on 27-09-2016. Fund received against requirement in November-2016 and cheque prepared on 06-2-2017 for Rs.5726/-.
5. Forum heard arguments of both the sides and perused record.
6. So far as consumer at Sr.No.1 Br.No.410001975688 is concerned date of application is 11-08-2016. Cheque was prepared by MSEDCL for refund of security deposit amount but it is the applicant who was unable to collect the cheque. There is specific application of the applicant on record dated 03-02-2017 addressed to Superintending Engineer, Nodal Officer, MSEDCL Nagpur. In this application applicant specifically informed in writing that applicant was not able to collect subjected cheque on time, so please cancel the cheque and re-issue the cheque. Therefore the cheque was timely prepared by MSEDCL but applicant did not collect in time and requested to re-issue the cheque.
7. Cheque No.254861 dated 06-02-2017 for Rs.19250/- is ready there are P.D. arrears of Rs.490+220 P.D. charges and hence total amount of Rs.710/- is deducted

from security deposit amount of Rs.20000/- and cheque Rs.19290/- is prepared on 06-02-2017 i.e. after only 3 days from applicant's letter dated 03-02-2017 therefore this consumer is not entitle for any compensation.

8. So far as consumer at Sr.No.2 Br.No.410016440292 is concerned amount of security deposit is 5950/-. There are adjustment charges Rs.200 therefore amount of refund of security deposit Rs.5726/- and cheque No.011448 dated 06-02-2017 for Rs.5726/- is ready. Xerox copy of the same is produced on record.

9. Therefore amount of security deposit is not refund within 30 days and hence this consumer is entitled for compensation for late refund of security deposit amount for the period 11-09-2016 to 05-02-2017 according to MERC's SOP Regulation.

10. Hence the following order.

ORDER

1. Application of consumer No.410001975688 is hereby rejected.
2. Non-applicant is directed to pay compensation to consumer at Sr.No.2 Br.No.410016440292 for late refund of security deposit amount for the period 11-09-2016 to 05-02-2017 according to MERC's SOP Regulation.
3. Non-applicant is directed to comply within 30 days from the date of this order.

Sd/-
(N.V.Bansod)
MEMBER

sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

sd/-
(Shivajirao S. Patil),
CHAIRMAN

