Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/90/2014

Applicant : Shri Rajesh Nakulrao Meshram,

H. No. 4953, Plot No. 199,

Hawarapeth,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL,

NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,

Chairman.

2) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 17.5.2014.

- 1. The applicant filed present grievance application before this Forum on 16.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410015843369. He has been receiving excessive energy bills. He requested non applicant to replace the meter. After replacement of

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old meter proper bill is being received. Hence applicant filed present grievance application for testing of old meter and revision of bill accordingly.

- 3. Non applicant denied applicant's case by filing reply dated 28.4.2014. It is submitted that the consumer is being billed as per actual meter reading. Consumer was issued energy bill for August 2013 for 1410 units. On receipt of complaint from the consumer, his meter No. 65/03001378 was tested with acucheck and it was found O.K. The consumer was not satisfied with this result, hence he approached I.G.R.C. Learned I.G.R.C. directed to test the applicant's meter in testing laboratory by order dated 12.11.2013. Hence the above meter was lab tested and there also the meter was found O.K. Hence no revision can be carried out in the energy bill of applicant. As such Grievance application may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- During the hearing, it was directed by this Forum that meter No. 65/03001378 should be tested in the laboratory of M.S.E.D.C.L. and testing report should be submitted to this Forum on or before 13.5.2014. Accordingly Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on Dt. 12.5.2014 to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually

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utilised by the applicant and as such there is no scope for any revision of bill.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

1) Grievance application is dismissed.

Sd/-(B.A. Wasnik) MEMBER SECRETARY Sd/-(Vishnu S. Bute), CHAIRMAN

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