

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/69/2014

Applicant : Smt. Bayabai Kedar Khan,
User Shri Firoz Khan, Chalks Colony,
Qtr. No. 21, Kamptee Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 17.5.2014.

1. The applicant filed present grievance application before this Forum on 12.3.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No.

410011022565. He has been receiving excessive energy bills since 1.10.2013. He approached non applicant to revise the bill. However, applicant did not take any action. Hence he approached I.G.R.C. I.G.R.C. rejected his grievance application by order dated 22.10.2013 Hence applicant filed present grievance application for testing of meter and revision of bill accordingly.

3. Non applicant denied applicant's case by filing reply dated 24.3.2014. It is submitted that the connection is released in the name of Smt. Bayabai Kedar Khan for residential purpose. As such complainant Shri Firoz Khan is not a consumer within the provisions of Section 2 (15) of Electricity Act 2003. However, the consumer is being billed as per actual meter reading. Consumer complained regarding excessive energy bill on Dt. 26.6.2013. Therefore his meter was tested with acucheck and it was found O.K. Consumer was not satisfied with this result hence he approached I.G.R.C. Learned I.G.R.C. rejected grievance application of the applicant by order dated 22.10.2013. As such Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing, it was directed by this Forum that meter No. SPN/13380 should be tested in the laboratory of M.S.E.D.C.L. and testing report should be submitted to this Forum. Accordingly Executive Engineer, Testing Division (U), MSEDCL,

Nagpur submitted meter testing report on Dt. 12.5.2014 to the effect that the meter is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the applicant and as such there is no scope for any revision of bill.

7. Consumer has filed present grievance on Dt. 12.3.2014. Hence it was necessary to pass the order on or before 11.5.2014. However, non applicant submitted meter testing report on Dt. 12.5.2014. As such the delay in passing the order is due to non submission of testing report in time by the non applicant.

7. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN