## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/276/2014

Applicant : Mohd. Nasir Sheikh,

Plot No. F/113, NIT Gharkul

Yojana, Nandanvan, Near K.D.K. College,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 11.12.2014.

- 1. The applicant filed present grievance application before this Forum on 30.10.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that since 2008, meter was not in use and bills were issued on faulty average basis. SNDL commercial section has taken certain action on complaint of the consumer but applicant was not satisfied and therefore he approached to I.G.R.C.

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Learned I.G.R.C. held that Commercial Manager has revised the bill from May 2011 to July 2012 and given credit to the applicant in his bill for January 2014 amounting to Rs. 1323.08 for 243 units charged on average basis. I.G.R.C. further held that bills of the applicant prior to June 2011 can not be revised as the bills were issued by M.S.E.D.C.L. and Distribution Franchisee area was taken over from 1.5.2011. Commercial Manager of SNDL has also passed credit of Rs. 773.46 towards wrong arrears of interest charged on wrong bills and effect of this credit shall be reflected in applicant's ensuing bill. Being aggrieved by the said order of I.G.R.C. Dt. 14.10.2014 the applicant approached to this Forum and requested that bills prior to 2011 should also be revised.

- 3. Non applicant denied applicant's case by filing reply Dt. 17.11.2014. It is submitted that order of Learned I.G.R.C. is duly complied and credit is already given to the applicant. Grievance application deserves to be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- It is specifically mentioned in order passed by Learned I.G.R.C. that bills from May 2011 to July 2012 are already revised and credit is given to the applicant amounting to Rs. 1323.08 for 243 units charged on average basis and further held that bills prior to May 2011 can not be revised as the bills were issued by M.S.E.D.C.L. and Distribution Franchisee area was taken over from 1.5.2011. Commercial Manager of SNDL has also passed credit of Rs. 773.46 towards wrong arrears of interest.

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6. Now the applicant is claiming revision of the bill for the period prior to May 2011. Present grievance application is filed before this Forum on 30.10.2014. According to regulation 6.6 of the said regulations, Forum shall not admit any grievance unless it is filed within 2 years from the date on which cause of action has arisen. To revise the bill prior to May 2011 cause of action arose in May 2011 and therefore applicant aught to have challenged those bills within 2 years i.e. on or before May 2013, but for the first time applicant approached to this Forum on 30.10.2014 and therefore this claim to revise the bill prior to May 2011 is barred by limitation and therefore grievance application deserves to be dismissed. It is pertinent to note that Distribution Franchisee SNDL has taken over the area from 1.5.2011 but since then applicant did not approach either to SNDL or to M.S.E.D.C.L. to revise the bills prior to May 2011 and hence grievance application is barred by limitation. Therefore Forum proceeds to pass following order: -

## **ORDER**

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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