

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/267/2014**

**Applicant** : M/s. Super Delux Guest House,  
Thr:- Shri Omprakash Gupta,  
Plot No. 192, Central Avenue,  
behind Hansapuri,  
Nagpur : 18.

**Non-applicant** : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

**Quorum Present** : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 6.12.2014.**

1. The applicant filed present grievance application before this Forum on 22.10.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that bills for the month of September 2012 to December 2012 issued on average consumption due to faulty (Stopped) meter. His bills are charged with monthly consumption of 3690 units. Applicant requested for revision of bills with monthly

consumption of 1972 units which was the consumption for August 2012 i.e. before the meter was stopped in September 2012. He approached to I.G.R.C. Learned I.G.R.C. granted some relief as per order dated 27.3.2014. Being aggrieved by the said order applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 13.11.2014. It is submitted that applicant is commercial consumer named & styled as M/s. Super Delux Guest House. During the period September 2012 to December 2012 there was faulty status and average billing was 3690 units per month. Faulty meter was replaced in January 2013 and new meter is installed. Applicant approached to I.G.R.C. Learned I.G.R.C. had granted relief according to regulation 15.4.1 (2<sup>nd</sup> proviso) of MERC Supply Code Regulations 2005. Accordingly order of Learned IGRC is complied and credit of Rs. 9423.86 is given to the applicant in the bill of April 2014. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. In case of stopped meter provisions of regulation 15.4.1 (2<sup>nd</sup> proviso) of MERC Supply Code Regulations 2005 is applicable and as per guide lines given in this provision, for issue of average bills, Distribution Licensee has to comply. As per this regulation, monthly average is calculated on the basis of 12 months consumption preceding 3 months from the month in which meter stopped reading. Considering this specific provision, Learned I.G.R.C. perfectly ordered that bill from September 2012 to December 2012 should have been issued with monthly average of 3477 units as against 3690 units charged by SNDL. Learned I.G.R.C. directed Commercial Manager to revise the bill of applicant for the month

of September 2012 to December 2012 considering monthly consumption 3477 units and to give credit of the same in ensuing bill of the applicant.

6. Accordingly SNDL had complied order of Learned I.G.R.C. and credit of Rs. 9426.86 is already given in the bill of April 2014.

7. In our considered opinion, order passed by Learned I.G.R.C. is perfectly correct, legal & valid and needs no interference.

8. In case in hand, it is a big guest house, having ground + 4 floors. There are 38 rooms, 40 fans, 40 tube lights, 2 A.C., 10 cooler, 2 geezers, 1 motor pump, 40 T.V., 40 set top box & 1 lift. Therefore there is heavy & tremendous connected load.

9. As we have already pointed out, order passed by Learned I.G.R.C. is legal and valid & needs no interference. Grievance application deserves to be dismissed. Hence following order : -

### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN