Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur Case No. CGRF(NUZ)/266/2014

Applicant	: Haji Abdul Latif Sk. Rahim, Awasthinagar Chouk, Jafarnagar, Plot No. 22, N.L. Villa, Nagpur.
Non-applicant	: Nodal Officer,

on-applicant : Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, N.U.C., NAGPUR.

- <u>Quorum Present</u> : 1) Shri Shivajirao S. Patil, Chairman.
 - 2) Adv. Subhash Jichkar Member.
 - 3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 6.12.2014.

1. The applicant filed present grievance application before this Forum on 22.10.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills specially in the month of May, June & July 2014. Therefore his bills may be revised. Being aggrieved by the order passed by I.G.R.C. he approached to this Forum. 3. Non applicant denied applicant's case by filing reply Dt. 13.11.2014. It is submitted that Learned I.G.R.C. ordered to test the meter in the laboratory. Therefore meter is tested in meter testing laboratory on 19.8.2014 and it is found O.K. Bills can not be revised.

4. Forum heard arguments of both the sides and perused the record.

5. There is tremendous connected load on this meter. There are 2 halls, 6 bed rooms, 1 kitchen, 6 washrooms and total 18 persons are residing. There are 10 fans, 46 CFL, 3 tube lights, 2 TV, 2 set top box, 1 freeze, 1 cooler, 1 motor pump, 1 mixer, 6 ACs, 1 washing machine, 1 computer, 2 kitchen exhaust fans, 1 inverter and 1 micro wave oven. It is pertinent to note that at the bottom of spot inspection report there is specific note by inspecting party to the effect that "there is another meter also vide Consumer No. 410014264551. As there are two meters at site, inspection party was not able to trace load differently at both the meters due to internal wiring complicity. Hence overall load is noted".

6. We have carefully perused CPL of the applicant. According to the applicant his bill in the month of May 2014, June 2014, July 2014 & April 2014 is excessive. It is 2161 units, 2557 units, 1023 units & 1342 units respectively. It is summer season and we can judicial note of this fact. It is noteworthy that in October 2013, in Winter season also reading of the applicant was 1174 units. We have also perused consumption of April 2013, May 2013, June 2013 of the applicant and it was 1087 units, 1345 units & 1124 units respectively. Therefore approximately near about it is similar. It is true that in May 2014 & June 2014 consumption was more but being summer season there may be more utilization of electricity. Applicant admitted that in August 2014 meter is changed and now he is receiving proper bills on new meter. So far as old meter is concerned, it is tested in meter testing laboratory on 19.8.2014 and it is found O.K. Therefore there is no ground to revise bill of the applicant. Grievance application deserves to be dismissed. Hence following order : -

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN