

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/265/2014

Applicant : Smt. Manda Ravi Chandrikapure,
Plot No. 49, Manav Nagar,
Nari Road, Teka Naka,
Nagpur : 04.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 6.12.2014.

1. The applicant filed present grievance application before this Forum on 21.10.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that since July 2014, applicant is receiving excessive bills. Therefore bill may be revised. Being aggrieved by the order passed by I.G.R.C. applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 3.11.2014. It is submitted that meter was tested by acucheck on 25.8.2014 and it is found O.K. Then meter was tested in meter testing laboratory on 2.9.2014 and it is found that though applicants disputed meter was found to be O.K. in pulse & dial test, there is remark noted in test report to the effect that date and time parameters of meters are disturbed. Therefore Learned I.G.R.C. ordered to revise the bill and hence order of Learned I.G.R.C. is complied. Bill of the applicant is revised. Credit of Rs. 15276.21 is given to the applicant in the bill of September 2014. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused meter testing report dated 2.9.2014. In remark column of meter testing report, it is specifically mentioned that "energy meter referred to this laboratory for testing and tested on meter testing bench & same is found to be O.K. in Pulse & dial test but date and time are disturbed". Therefore as per this specific note it is clear that date and time parameter of energy meter are disturbed and hence such disturbance might have occurred due to malfunctioning of disputed meter. Therefore such meter needs to be treated as faulty meter.

6. We have carefully perused order passed by Learned I.G.R.C. In this order, Learned I.G.R.C. also came to the conclusion that meter is treated as faulty and in such situation order to revise bill on the basis of assessed consumption per month as per connected load and had given specific directions to Commercial Manager of SNDL to revise the bill. As per the reply of SNDL Dt. 3.11.2014, order of Learned I.G.R.C. is fully complied and credit of Rs. 15276.21 is already given to the applicant in the

bill of September 2014. Present matter is filed before this Forum on 21.10.2014. Therefore during the pendency of the matter this bill is revised, credit is given to the applicant and order passed by Learned I.G.R.C. is fully complied. No more relief can be granted to the applicant. Grievance Application deserves to be dismissed. Hence following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN