

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/135/2013

Applicant : Shri Tarachand Punjaji Damahe,
Plot No. 42, Manav Nagar, Nari Road
Nagpur : 26.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 18.9.2013.

1. The applicant filed present grievance application before this Forum on 24.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that though meter of the applicant was stopped even then non applicant issued the bills. Meter was tested on 17.7.2013 and report was O.K. Applicant claimed to revise excessive bill.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 17.8.2013. It is submitted that meter of the applicant

was tested in laboratory of M/s. SPANCO and it is found O.K. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. There are contradictory reports about condition of the meter on record. Meter testing report of M/s. SPANCO Dt. 17.7.2013 shows that meter is + 3.59% in testing by acucheck. During the course of hearing non applicant produced another testing report Dt. 21.8.2013 in which it is specifically mentioned that meter is burnt. Therefore it is clear that meter of the applicant is burnt and hence it is necessary to replace another meter. It is also necessary to revise the bills of the applicant since February 2013 under Regulation 15.4.1 of MERC (Electricity supply code and other conditions of supply) Regulations 2005. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) Meter of the applicant be replaced immediately.
- 3) Bill of the applicant since February 2013 be revised as per Regulation 15.4.1 of MERC (Electricity supply code and other conditions of supply) Regulations 2005.
- 4) Non applicant to comply within 30 days from the date of this order.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN