Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/105/2014

Applicant : Shri Shakir Wali Mohd. Ansari,

Near Catholic Club, Khalasi Line, Motibagh,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 13.5.2014.

- 1. The applicant filed present grievance application before this Forum on 25.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that applicant had applied for new service connection at her premises in the month of February 2014. However, non applicant did not release electric connection. Therefore she approached to I.G.R.C. Learned IGRC directed to release new service connection subject to completion of other Page 1 of 2

 Case No. 105/14

necessary formalities. But the consumer is not satisfied with the order of I.G.R.C. Hence applicant filed present grievance application before this Forum for payment of compensation for delay in releasing new service connection.

- 3. Non applicant appeared during the hearing. It is submitted that Learned I.G.R.C. has directed to release the connection on completion of required formalities. Hence Grievance application for payment of compensation may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. Forum has observed that the application of new service connection was submitted vide No. 14/01/1/1667 and it was under process. Learned I.G.R.C. has also issued suitable directives to the non applicant regarding release of new service connection to the applicant. Hence there is no question of any compensation being paid to the applicant for non release of new service connection.
- 7. For these reasons, Forum proceeds to pass following order: -

ORDER

1) Grievance application is dismissed.

(B.A. Wasnik) MEMBER SECRETARY (Adv. Subhash Jichkar) MEMBER (Vishnu S. Bute), CHAIRMAN