

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/247/2014

Applicant : Smt. Shalini Dhiraj Lanjewar,
Plot No. 860, Buddha Nagar,
Kamal Chouk,
Nagpur : 17.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 20.11.2014.

1. The applicant filed present grievance application before this Forum on 24.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she received excessive bills from May 2014. Therefore those bills may be revised. Being aggrieved by the order passed by Learned I.G.R.C. she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 10.10.2014. It is submitted that meter was tested by acucheck on 28.7.2014 and it is found O.K. As per order passed by Learned I.G.R.C. meter was tested in the laboratory and it is found O.K. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Date of connection is recent i.e. 9.5.2014. According to the applicant in June 2014 bill is issued for 490 units and in July 2014, 420 units. However, date of connection is 9.5.2014 but in May 2014 consumption is shown '0' units. It means after installation of the meter there was no display and hence this bill of June 2014 for 490 units is for 2 months. In such circumstances, at the most slab benefit can be given to the applicant for 3 months.

6. Meter is tested by acucheck and found O.K. Meter is again tested in meter testing laboratory on 1.9.2014 and it is found O.K. Therefore at the most slab benefit can be given. Hence following order : -

ORDER

- 1) Grievance application is partly allowed.

- 2) It is hereby directed that slab benefit for the month of May, June & July 2014 for 3 months be given to the applicant and accordingly bills be revised.
- 3) Compliance within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN