Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/213/2013

Applicant : Late Shri Fagumal B. Madihant,

24/B, Swami Kripaldas Chouk, near Mahatma Gandhi School,

Jaripatka, Nagpur : 14.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Subhash Jichkar

Member.

2) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 10.12.2013.

- 1. The applicant filed present grievance application before this Forum on 11.11.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicants' case in brief is that applicant is a residential consumer of non applicant bearing Consumer No. 410013280804. He is receiving excessive bills since last few months. Therefore he complained to non applicant. Non applicant has

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informed that the meter is tested and it is found O.K. He is not satisfied with the reply of the non applicant. Therefore it is necessary to revise the bills.

- 3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 28.11.2013. It is submitted that non applicant has issued correct and proper bill as per meter reading. On complaint of applicant, his Meter No. 55/SND00079 was checked in company's testing laboratory and it is found O.K. Applicant filed grievance application before I.G.R.C. As per directives of Learned I.G.R.C. meter of the applicant was tested twice in presence of applicant, and again it was found O.K. Therefore there is no force in the grievance application and application may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. It is observed by the Forum that the applicant has requested for revision of the bill for the period January 2013 to July 2013 as per the reading of new meter. However, his old meter No. 55/SND00079 which was existing on spot during the above period has been tested by the non applicant and it is found O.K. Moreover, the consumption trend of new meter No. 65/G1072800 is also the same as compared with the old meter. Hence order passed by Learned I.G.R.C. is perfectly legal and valid and needs no interference.
- 6. For these reasons we find no substance and no merits in the present grievance application and application deserves to be dismissed and hence Forum proceeds to pass following order: -

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ORDER

1) Grievance application is dismissed.

Sd/-(Shri B.A. Wasnik) MEMBER SECRETARY Sd/-(Shri Subhash Jichkar) MEMBER

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