

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/251/2014**

Applicant : Shri Nitin Bhimrao Sardar,  
Plot No. 4, Ganpati Nagar,  
Godhani Road,  
Nagpur : 30.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 15.11.2014.**

1. The applicant filed present grievance application before this Forum on 30.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he is receiving excessive bills. Therefore bills be revised. His application is rejected by I.G.R.C. Being aggrieved by the said order he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 10.10.2014. It is submitted that in May 2014, there was RNT status and average bill was issued for 243 units. In June 2014, actual reading was taken and bill was issued for 3873 units for 2 months. Out of this, amount of Rs. 1396.35 was deducted. Meter was replaced. Old meter was tested in the laboratory and it is found O.K. Therefore bills can not revised. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is true that in the month June 2014 reading was 3873 units but in May 2014, there was RNT status and bill was issued for 243 units. In June 2014 actual reading was taken and bill for 3873 units was issued but it was for 2 months. Credit of Rs. 1396.35 was already given to the applicant. Reading of July, August, September 2014 were 1085 units, 1061 units & 1428 units respectively. In April 2014 also there was 1083 units consumption. Therefore it is clear that consumption trend of the applicant is 1000 to 1400 units per month. This fact is also admitted by the applicant during the course of arguments that his bill should be 1000 to 1200 units per month. If bill of June 2014 for 3873 units is divided into 2 months, it comes as per calculations about 1935 units per month. Out of this, 243 units of May 2014 is deducted. Therefore at the most slab benefit can be given to the applicant for the period January 2014 to June 2014.

6. It is noteworthy that as per spot inspection report in this premises, 2 meters are installed. Applicant is running NGO in this premises. In spot inspection report, it is mentioned that there is also another Meter bearing Consumer No. 410017448734. As discussed with

the consumer all load connected on another meter No. 410017448734 and only 2 A.Cs. connected on this meter, bearing Consumer No. 410016336614. This note below the spot inspection report is also suspicious. It is rule as per regulations that there can be only one meter in one premises. Important question arose as to how 2 connections are issued in one premises. Applicant argued that another adjacent house was owned by Mrs. Nirmala V. Deshmukh and this house is purchased by the applicant. There is one meter in the house of Mrs. Deshmukh purchased by the applicant. Even if it is a fact, in such circumstances also, it is but natural that entire load must have been divided proportionately as per connected load on 2 different meters. However, in spot inspection report connected load is shown only 2 A.Cs. It is not proper. Forum had called CPL of both the meters vide Consumer No. 410016336614 (Meter in Dispute in this case) & Consumer No. 410017448734. It is noteworthy that in CPL of Consumer No. 410016336614 (Meter in dispute in this case), surprisingly in the month of January 2013, consumption is shown only '1' unit, in Feb. 2013, consumption is shown only '0' units, in March 2013 117 units, in May 2013 329 units, in June 2013 337 units, in July 2013 only '4' units. Again in January 2014, 31 units, in Feb. 2014 29 units, in March 14, 173 units. Therefore it appears that there is some manipulation. Months of February & March are summer season. Even then very low consumption is shown.

7. We have also carefully perused CPL of Consumer No. 410017448734. In January 2012, consumption is shown only 207 units. In May 2012, 212 units, in June 2012 238 units, in August 2012 13 units. In September 2012 '1' unit. In May 2013 120 units. If really entire load except 2 A.Cs. is connected on Consumer No. 410017448734, in such circumstances, such less consumption is impossible specially when the

applicant admitted during the course of arguments that his consumption must be 1000 to 1200 units per month. Therefore it appears that there is some manipulation by joining hands with employees of distribution licensee and attempt to reduce the load by diverting the load on 2 different meters in same premises.

8. As discussed above, at the most slab benefit for the period from January 2014 to June 2014 can be given to the applicant and bill may be revised. Hence following order : -

### ORDER

- 1) Grievance application is partly allowed.
- 2) Slab benefit should be given to the applicant for the period January 2014 to June 2014 and bills be revised.
- 3) Compliance should be reported within 30 days from the date of this order.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN