

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/218/2013

Applicant : Shri Amit Baiju Adbadiya,
Bara Signal, Borkar Nagar,
Timber Market,
Behind Sheetala Mata Mandir,
Nagpur : 08.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Subhash Jichkar
Member.

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 16.12.2013.

1. The applicant filed present grievance application before this Forum on 14.11.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant bearing Consumer No. 410016122479. He has received excessive bills since last few months.

Therefore he complained to non applicant. Non applicant has informed that the meter is tested and it is found O.K. He is not satisfied with the reply of the non applicant. Therefore it is necessary to revise the bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 4.12.2013. It is submitted that non applicant has issued correct and proper bill as per meter reading. On complaint of applicant, his Meter No. 65/G10131121 was checked in company's testing laboratory and it is found O.K. Applicant filed grievance application before I.G.R.C. Learned I.G.R.C. has dismissed the grievance application of the applicant by order dated 11.11.2013. Therefore there is no force in the grievance application and application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is observed by the Forum that the applicant has been issued bill for 1401 units in the month of December 2012. Since July 2012 the applicant has been hardly issued any bill for actual consumption. Most of the bills are issued against RNT or Inaccessible status. Therefore it is necessary to revise the bill of the applicant from July 2012 to December 2012 by giving slab benefit for six months.

6. For these reasons Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to revise the bill of applicant from the month of July 2012 to December 2012 by giving slab benefit for 1401 units for six months and issue revised bill to the applicant.
- 3) Non applicant should submit the compliance within 30 days from the date of this order.

Sd/-
(**Shri B.A. Wasnik**)
MEMBER
SECRETARY

Sd/-
(**Shri Subhash Jichkar**)
MEMBER