

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/47/2014

Applicant : Shri Rupchand B. Dahikar,
Thr:- Anil Dahikar, 10,
Ambika Nagar, Sant Savta High School,
Ayodhyanagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 3.4.2014.

1. The applicant filed present grievance application before this Forum on 6.2.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that applicant is a residential consumer of non applicant, bearing Consumer No. 410014913568. He has received excessive bill since replacement of old meter. The applicant complained to non applicant. Non

applicant informed that the meter is O.K. Therefore the applicant approached to I.G.R.C. I.G.R.C. rejected his grievance application by order dated 30.12.2013. Hence applicant filed present grievance application for revision of bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 3.3.2014. It is submitted that the consumer is being billed as per actual meter reading. Old meter No.65/03001690 was replaced in July 2013 and new meter No. 55/SND- 57800 was installed. Consumer was issued bill as per actual consumption, for 265 units in July 2013, 247 units in August 2013, 246 units in September 2013, 375 units in October 2013 & 261 units in November 2013. Consumer complained that he has received excessive bills since July 2013. Therefore meter No. 55/SND- 57800 was replaced and new meter No. 65/1021552 was installed. Meter No. 55/SND- 57800 was tested in the testing laboratory on Dt. 19.11.2013 where meter was found O.K. Consumer then approached I.G.R.C. Learned I.G.R.C. rejected grievance application of the applicant by order dated 30.12.2013 as the meter was O.K. Hence Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the hearing on Dt. 7.3.2014, this Forum directed that the applicant's meter No.57800 should be tested in M.S.E.D.C.L's laboratory and report be submitted before the Forum. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur has submitted meter testing report on record to the effect that the meter

is O.K. Hence it is clear that the consumption recorded by the meter is the consumption actually utilised by the consumer and as such there is no need for revision in the bills.

6. Forum has further observed that the total consumption of the applicant from July 2013 to November 2013 is 1394 units as compared to 1390 units during the corresponding months of previous year i.e. 2012 which is not excessive. However Forum has also observed that non applicant has neither mentioned final reading of the meter No. 65/03001690 at the time of replacement nor mentioned the exact date of replacement of meter. Hence adjustment to the tune of 200 units is not justified. CPL shows that in the month of June 2013 the current reading was 4230. Hence considering the final reading of the meter as 4230, 200 units charged towards adjustment units need to be withdrawn.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to withdraw the adjustment units charged for 200 units in the month of July 2013 and revise the bill accordingly.
- 3) Non applicant to report compliance within 30 days from the date of this order.

Sd/-
(B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Vishnu S. Bute),
CHAIRMAN