

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/201/2013

Applicant : Smt. Rekha Shivraj Dhote,
Plot No. 141, Suyog Nagar,
near Narendranagar, Ring Road
Nagpur : 15.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Subhash Jichkar
Member.
2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 13.12.2013.

1. The applicant filed present grievance application before this Forum on 18.10.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant bearing Consumer No. 410013774769. Her meter was replaced in the month of December 2011. Since then she is receiving excessive bills. Therefore she complained to non applicant. Non applicant has tested the meter by

acucheck machine and it was found 6% fast. Therefore it is necessary to replace the meter and to revise the bills.

3. Non applicant M/s. SPANCO filed detail reply Dt. 8.11.2013. It is submitted that bills as per meter reading are being issued to the applicant. Applicant complained regarding excessive bill in the month of July 2013. Hence his meter was checked by acucheck machine and it was found that meter is 5.57% fast. The applicant filed grievance application before I.G.R.C. Learned I.G.R.C. has passed the order that the meter of the applicant should be replaced immediately and bill should be revised considering meter as 6% fast, from April 2013 till replacement of the meter. Accordingly bill shall be revised.

4. Forum heard arguments of both the sides and perused the record.

5. Forum has observed from the record that meter of the applicant was replaced in December 2011 and since then it is recording 6 % fast. Hence it is necessary to revise the bill of the applicant since December 2011.

6. Resultantly, the Forum proceeds to pass following order: -

ORDER

1) Grievance application is partly allowed.

- 2) Non applicant is directed to revise the bill of the applicant from December 2011 till the replacement of meter considering the meter as 6 % fast and issue revised bill to the applicant.
- 3) Non applicant to report compliance within 30 days from the date of this order.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Shri Subhash Jichkar)
MEMBER