

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/236/2014**

Applicant : Smt. Fulwanti M. Borkar,  
Plot No. 119, Nazul Layout Colony,  
Jaripatka,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 15.11.2014.**

1. The applicant filed present grievance application before this Forum on 17.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she received excessive bill of May 2014. Therefore it is necessary to revise the bills. She approached to I.G.R.C. I.G.R.C. directed to replace the meter immediately and to test it in meter testing laboratory in presence of the applicant and to take further action as per findings of laboratory testing report. However, being aggrieved by the said order of I.G.R.C. Dt. 17.7.2014 she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 4.10.2014. It is submitted that as per order of Learned I.G.R.C., meter was replaced, new meter is installed and old meter is tested in meter testing laboratory and it is found O.K. Therefore bill can not be revised.

4. Forum heard arguments of both the sides and perused the record.

5. According to the applicant it is commercial connection. It is a shop admeasuring only 8' x 10'. There is only 1 fan and 1 CFL. Even then, applicant received excessive bills in the month of May 2014 and June 2014.

6. During the course of arguments applicant frankly argued that meters of adjoining shop owners are installed at one and same place and somebody is committing theft of electricity energy by inserting wire in her meter because big box of all the meters remains open and freely accessible

to all. Applicant further argued that how she can catch hold theft of electricity energy from her meter.

7. We have carefully perused record. There are also meter photos on record. Reading in the CPL and reading in original meter photos are identical and similar. Therefore bills issued by Non applicant are the bills of electricity utilised by the applicant.

8. Meter is in possession of the applicant and it is duty to protect it from the theft. It is necessary for her to prepare one small box surrounding her own meter with intent to prevent theft of energy. Distribution Licensee is not responsible if applicant is allowing other people to insert wire in her meter and to commit theft. There are many other remedies available to the applicant. She can watch and catch hold real thief of electrical energy. She can also lodge report in police station but applicant is not taking all these resources. If anybody is inserting wire in her meter and consuming the electricity it is but natural that meter is showing actual consumption. From these aspects it is clear that meter is not faulty. This fact is also corroborated by meter testing report Dt. 7.4.2014 which shows that meter is tested in the meter laboratory and it is found O.K. Therefore bills can not revised. There is no substance in grievance application and it deserves to be dismissed.

9. Record shows that since March 2014 applicant did not pay electricity charges and consequently her supply was disconnected in

August 2014. Therefore it is necessary for the applicant to pay the electricity charges. Hence the following order :-

**ORDER**

- 1) Grievance application is partly allowed.
- 2) Applicant is hereby directed to pay the arrears of electricity bills and on payment of such requisite charges, Distribution Licensee shall restore the supply.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN