

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/189/2013

Applicant : Smt. Saroj Ramkumarsingh Thakur,
Plot No. 5/11, Nehru Colony,
Post Katol Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Subhash Jichkar
Member.

2) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 2.12.2013.

1. The applicant filed present grievance application before this Forum on 7.10.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that applicant is a residential consumer of non applicant bearing Consumer No. 410012057672. She has received excessive bill. Therefore she complained to non applicant. Non applicant has informed that the meter is tested and it is found O.K. She is not satisfied with the reply of the non applicant. Therefore it is necessary to test the meter in the laboratory of M.S.E.D.C.L and to revise the bills.

3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply Dt. 22.10.2013. It is submitted that average bill for 516 was issued to the applicant in the month of August 2013. In the month of September 2013, bill as per actual reading for 132 units with previous adjustment units of 413 units totalling to 545 units for two months was issued for Rs. 4296.18, by deducting average bill paid Rs. 3714.43. Consumer requested for testing of meter No. SND-62946 on Dt. 22.8.2013 and hence old meter No. SND-62946 was tested in the company's laboratory which was found O.K. I.G.R.C. has dismissed grievance application of the applicant by order Dt. 30.9.2013. Therefore there is no force in the grievance application and application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing it was ordered by the Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. and report should be submitted to the Forum on or before 31.10.2013. Accordingly meter was tested in the laboratory of M.S.E.D.C.L. Dy. Executive Engineer, Testing Division, Nagpur Urban filed test report on record to the effect that meter of the applicant is O.K. Therefore it is clear that meter of the applicant is not defective or fast but it is O.K. Hence consumption recorded by the meter is the actual consumption utilized by the applicant. In such circumstances bills issued to the applicant by the non applicant are perfectly correct and justified and there is no need to interfere.

6. For these reasons we find no substance and no merits in the present grievance application and application deserves to be dismissed and hence Forum proceeds to pass following order: -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Shri Subhash Jichkar)
MEMBER