Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/130/2013

Applicant : Smt. Joherabee Shaikh Kadir,

Jafar Nagar, Teachers Colony,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee).

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 18.9.2013.

- 1. The applicant filed present grievance application before this Forum on 23.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicants' case in brief is that applicant is receiving excessive electricity bills. His meter is fast. Therefore it is necessary to test the meter in the laboratory of M.S.E.D.C.L and to revise the bills.
- 3. Non applicant M/s. SPANCO denied applicant's case by filing detail reply. It is submitted that non applicant had issued

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correct and proper bill as per meter reading. Meter was tested by acucheck and it is found that meter is O.K. Therefore there is no force in the grievance application and application may be dismissed.

- 4. Forum heard arguments of both the sides and perused the record.
- 5. During the course of hearing it was ordered by the Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant. Accordingly meter was tested in the laboratory of M.S.E.D.C.L. Dy. Executive Engineer, Testing Division, Nagpur Urban filed test report on record to the effect that meter of the applicant is O.K. Therefore it is clear that meter of the applicant is not defective or fast but it is O.K. Hence consumption recorded by the meter is the actual consumption utilized by the applicant. In such circumstances bills issued to the applicant by the non applicant are perfectly correct and justified and there is no need to interfere.
- 6. For these reasons we find no substance and no merits in the present grievance application and application deserves to be dismissed and hence Forum proceeds to pass following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Shri B.A. Wasnik) MEMBER SECRETARY Sd/-(ShriShivajirao S.Patil) CHAIRMAN

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