Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/78/2013

Applicant	: Shri Rajendra Dullu Birha, Old Danaganj Sweeper Colony, Behind Harihar Mandir, Lakadganj, Nagpur.
Non–applicant	: Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, NAGPUR.
<u>Quorum Present</u>	: 1) Shri. Shivajirao S. Patil Chairman,

2) Shri Subhash Jichkar, Member.

ORDER PASSED ON 12.8.2013.

1. The applicant filed present grievance application before this Forum on 20.5.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that his consumer No. is 410011785691. M/s. SPANCO had replaced the old meter and installed the new meter, but since then applicant is receiving the excessive bills. Therefore he apprehends that the meter is faulty. He filed application to M/s. SPANCO for testing the meter. Meter

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was tested by SPANCO and was found O.K. But he does not believe testing report of SPANCO. Therefore he claimed to test the meter in the laboratory of M.S.E.D.C.L. and to revise the bill.

3. Non applicant denied applicant's case by filing reply dated 21.5.2013. It is submitted that meter of the applicant is tested but it is found O.K. Therefore grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is ordered that Meter No. 65/G 1024556 be tested in the laboratory in presence of applicant and Member / Secretary of the Forum and to submit report. Accordingly, meter of the applicant was tested in the laboratory of M.S.E.D.C.L. Dy. Executive Engineer (T) Division, NUZ, Nagpur has filed testing report Dt. 25.7.2013 on record to the effect that meter is O.K. Therefore whatever consumption is recorded by the meter is the consumption utilized by the applicant and hence bill can not be revised.

6. We must mention here that grievance application is filed on 20.5.2013. Therefore it was necessary to dispose off the case within 2 months i.e. on or before 20.7.2013. However, there was delay in producing meter testing report by M.S.E.D.C.L. and hence Forum could not dispose off it within stipulated time. Anyhow, meter testing report is filed on record on 25.7.2013 at

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very later stage after expiry of the period. Therefore Forum was unable to dispose off the case within time. Hence Forum proceeds to pass the following order :-

ORDER

1) Grievance application is dismissed.

Sd/-(Adv. Shri Subhash Jichkar) MEMBER Sd/-(Shri Shivajirao S.Patil) CHAIRMAN