

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/82/2013**

Applicant : Shri Purushottam M. Konde,  
301, Shreyas Apartments, 13,  
Banarjee Layout, Bhagwannagar Rd.,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Shri Subhash Jichkar,  
Member.

**ORDER PASSED ON 12.8.2013.**

1. The applicant filed present grievance application before this Forum on 29.5.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that his old meter was best but M/s. SPANCO had replaced it and new meter is installed. Therefore applicant is receiving excessive bills. He filed an application to check the meter but meter was tested in the absence of the applicant. He does not believe meter testing report of M/s.

SPANCO. Therefore applicant filed present matter to test the meter in the laboratory of M.S.E.D.C.L. and to revise the bill.

3. Non applicant denied applicant's case by filing reply dated 15.6.2013. It is submitted that meter of the applicant is tested on 23.5.2013 but it is found O.K. Therefore there is no force in present grievance application and application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing Dt. 17.6.2013, it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum and to submit test report. Accordingly meter of the applicant was tested in the laboratory of M.S.E.D.C.L. Dy. Exe. Engineer, filed test report on record Dt. 25.7.2013 to the effect that meter of the applicant is O.K.

6. Therefore whatever consumption recorded by the meter is consumption utilized by the applicant. Hence we find no force in the present grievance application and the application deserves to be dismissed.

7. We must mention here that grievance application is filed on 29.5.2013. Therefore it was necessary to dispose off the case within 2 months i.e. on or before 29.7.2013. However, M.S.E.D.C.L. did not submit meter testing report within time and

produced testing report at a very later stage i.e. on 25.7.2013 and therefore Forum could not dispose off it within stipulated time. Hence M.S.E.D.C.L. is responsible for causing delay in the disposal of the matter. Hence Forum proceeds to pass the following order :-

### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(Adv. Shri Subhash Jichkar )  
MEMBER

Sd/-  
(Shri Shivajirao S.Patil)  
CHAIRMAN