Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/227/2014

Applicant : Shri Rajesh N. Sathawane,

User :- Shri Vijay Vanjari, Hariom Provisions, Navi-

Shukrawari, Ram Coolers, Mahal,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 7.11.2014.

- 1. The applicant filed present grievance application before this Forum on 11.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that he received excessive bill of July 2014 for 904 units for 2 months. His application is rejected by I.G.R.C. Therefore he approached to this Forum.

Page 1 of 2 Case No. 227/14

- 3. Non applicant denied applicant's case by filing reply Dt. 26.9.2014. It is submitted that meter is tested by acucheck and it is found O.K. Learned I.G.R.C. ordered to test the meter in meter testing laboratory and to revise the bill. Accordingly, meter was tested in the laboratory of M.S.E.D.C.L. in presence of the applicant on 25.8.2014 and it is found O.K. Therefore bill can not be revised.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. Meter of the applicant is commercial meter and applicant is running a shop. It is true that in the month of July 2014, reading is 904 but it is the reading for 2 months. In June 2014 meter was changed and therefore status was shown to the effect "Meter Changed" and average bill for 170 units in June 2014 was given. In July 2014 credit of Rs. 1220.24 is given to the applicant. Considering these aspects, in our opinion, it is necessary to give slab benefit to applicant for 2 months. Hence following order:-

ORDER

- 1) Grievance application is partly allowed.
- 2) SNDL is directed to give slab benefit to the applicant for 2 months and accordingly revise the bill of July 2014.
- 3) Compliance should be submitted within 30 days from the date of issue of order.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil) CHAIRMAN