Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/114/2013

Applicant : Shri Ravindra Zod,

Plot No. 93/B, Adhyapaknagar,

Manewada Road, Behind Devendra Lawn,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Adv. Subhash Jichkar,

Member,

3) Shri B.A. Wasnik,

Member Secretary.

ORDER PASSED ON 27.8.2013.

1. The applicant filed present grievance application before this Forum on 3.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

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- 2. The applicants' case in brief is that meter of the applicant is fast and he is receiving excessive bills. Therefore bills may be revised.
- 3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 30.7.2013. It is submitted that meter of the applicant was tested by Acucheck on 14.2.2013 and it is found O.K. Therefore bills can not be revised.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. We have carefully perused CPL of the applicant. It shows that consumption of the applicant was 46 units in December 2012, 313 units in January 2013, 131 units in February 2013, 162 units in March 2013. However, it is noteworthy that in the month of April 2013, consumption is shows 771 units, in the month of May 2013 consumption is shown 250 units and in June 2013 consumption is shown as 1773 units. Therefore it is clear that in the month of April 2013, May 2013 and June 2013, meter was jumped and highly excessive consumption is shown which needs to be revised. It is also necessary to replace this meter immediately. As the meter is jumped during the period April, May and June 2013, it is necessary to revise the bills of these months as per Regulation 15.4.1 of MERC

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(Electricity Supply Code & Other Conditions of Supply) Regulation 2005.

6. Hence the following order:-

ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is directed to replace the meter immediately.
- Non applicant is directed to revise the bill of April 2013, May 2013 and June 2013 according to regulation 15.4.1 of MERC (Electricity Supply Code & Other Conditions of Supply) Regulation 2005.
- 4) Non applicant is hereby directed to comply within 30 days from the date of this order.

Sd/- Sd/- Sd/(Shri B.A. Wasnik) (Adv.Subhash Jichkar) (ShriShivajirao S.Patil)
MEMBER MEMBER CHAIRMAN
SECRETARY

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