Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/222/2014

Applicant : Smt. Krushnabai J. Chhabda,

Plot No. 905/B, Clerk Town,

Kadbi Chouk,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 7.11.2014.

1. The applicant filed present grievance application before this Forum on 8.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

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- 2. The applicant's case in brief is that the applicant received excessive bills in June 2014. Therefore it is necessary to revise the bills. I.G.R.C. passed order dated 19.8.2014. Being aggrieved by the said order the applicant approached to this Forum.
- 3. Non applicant denied applicant's case by filing reply Dt. 26.9.2014. It is submitted that meter is tested by acucheck on 31.7.2014 and it is found O.K. Connected load is 2.6 kW and therefore consumption is correct. Grievance application be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. Spot inspection report dated 25.9.2014 shows that there are 10 rooms, 10 fans, 10 CFL, 6 tube lights, 2 T.Vs., 2 set top box, 2 freeze, 3 ACs, 1 water motor, 1 mixer, 2 geezer. We fail to understand how SNDL in its reply dated 26.9.2014 has mentioned that there is only 2.6 kW connected load. Therefore it is clear that connected load mentioned in reply of SNDL dated 26.9.2014 is falsified by spot inspection report dated 25.9.2014. There is more than sufficient load. In fact, 2 families are residing in 10 rooms. In such circumstances, load can not be 2.6 kW. Considering this load, consumption trend of the applicant appears to be most justified and not excessive. It also tallies with the consumption of the applicant in the past.
- 6. For these reasons, we find no substance in grievance application. Order passed by Learned I.G.R.C. is perfectly legal and valid

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and needs no interference. Grievance application deserves to be dismissed. Hence following order:-

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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