

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/214/2014

Applicant : Shri Amitabh Paramjeetsingh Marwah,
F.No. 401, Wasudev Apartments,
Kadbi Chouk,
Nagpur : 04.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 7.11.2014.

1. The applicant filed present grievance application before this Forum on 1.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill of June 2014. Therefore bill may be revised. His grievance application is rejected by I.G.R.C. Being aggrieved by the said order he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 18.9.2014. It is submitted that meter is tested by acucheck and it is found O.K. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is note worthy that reading of July 2014 is 1058 units. Reading for June 2014 was 812 units. According to the applicant he is residing in his 3 BHK flat since January 2014. Considering excessive reading of June 2014 & July 2014, this Forum passed order dated 22.9.2014 to test the meter in the laboratory of M.S.E.D.C.L. and to submit report on or before 6.10.2014. Accordingly, meter of the applicant is tested in presence of representative of M.S.E.D.C.L. and representative of SNDL on 18.10.2014. Executive Engineer, Meter Testing Division (U), NUC, MSEDCL, Nagpur filed testing report on record to the effect that "Above meter is tested at testing lab on 18.10.2014. During the testing meter found internally short. Hence meter testing can not be carried out. Hence meter declared as Faulty". Therefore it is clear that meter of the applicant is faulty and hence it is necessary to revise bills of the applicant for the month of June 2014 and July 2014 according to the provisions of regulation 15.4.1.

6. Present grievance application is filed on 1.9.2014. Therefore it was necessary to dispose of within 2 months i.e. on or before 1.11.2014. As per order dated 22.9.2014, it was ordered by this Forum that meter be tested in the laboratory of M.S.E.D.C.L. and to submit report before 6.10.2014. However, there was delay on the part of M.S.E.D.C.L. Testing report is not filed on record up till now. For the first time testing report is filed today on 7.11.2014. It is not better on the part of M.S.E.D.C.L. to submit testing report at late stage. Therefore delay in deciding the matter is caused due to non production of testing report till today. Hence following order :-

ORDER

- 1) Grievance application is partly allowed.
- 2) SNDL is hereby directed to revise the bills of the applicant for the month of June 2014 and July 2014 according to the provisions of regulation 15.4.1 of MERC (Electricity Supply Code and Other Conditions of Supply) Regulations, 2005.
- 3) Compliance should be submitted within 30 days from the date of this order.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN