

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/120/2013

Applicant : Smt. Noorbi Abdul Aziz Haji,
H.No. 366, Sweeper Mohalla,
Gaddigudam,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Adv. Subhash Jichkar,
Member,

3) Shri B.A. Wasnik,
Member Secretary.

ORDER PASSED ON 27.8.2013.

1. The applicant filed present grievance application before this Forum on 15.7.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that meter of the applicant is changed on 18.6.2013 and since then bill is receiving properly. However, grievance of the applicant is pertaining to the previous meter which is already replaced. In relation to said previous meter, according to the applicant his bill in the month of March 2013 to May 2013 is excessive and therefore it be revised.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 3.8.2013. It is submitted that in the month September 2011 to December 2012 meter was faulty and average bill of 55 units per month was issued. In April 2013, faulty meter No. 67/00538205 is replaced and average bill of 266 units per month was issued and new meter was installed. In the month of May 2013 bill of 2 months was issued for 435 units. Amount of Rs. 1647.96 was deducted from the bill and already credit was given to the applicant.

4. Applicant complained that Meter No. 55/SND09265 is running fast but it was tested in Testing Laboratory on 1.7.2013 and found that meter is O.K. Grievance application may be dismissed.

5. Forum heard arguments of both the sides and perused the record.

6. Faulty meter is already changed and new meter is installed. This new meter is tested in the laboratory and it is working properly. Therefore there is no need to interfere. Credit is already given by the non applicant to the applicant. We find no force in the

grievance application and application deserves to be dismissed.
Hence the following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Shri B.A. Wasnik)
MEMBER
SECRETARY

Sd/-
(Adv.Subhash Jichkar)
MEMBER

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN