

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/218/2014**

Applicant : Shri Ramesh Mahadeo Sakhare,  
Indora, Model Town,  
Nagpur : 14.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 1.11.2014.**

1. The applicant filed present grievance application before this Forum on 4.9.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills. Therefore he requested to replace the meter and to revise the bills. He

approached to I.G.R.C. I.G.R.C. passed order Dt. 30.8.2014 and had given certain relief to the applicant. Being aggrieved by the said order he approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 18.9.2014. It is submitted that meter is tested in meter testing laboratory and it is found O.K. In March 2014 there was wrong / incorrect entry of the consumption by the computer of 2464 units. Therefore bills of May 2014 to July 2014 is already corrected. Credit of Rs. 21713.69 is given in the bill of July 2014 and credit of Rs. 5720.69 is given in the bill of August 2014. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing, SNDL have produced, important papers i.e. billing adjustment sheet on record. It shows that bill of the applicant is already corrected. Credit is given in July 2014 amounting to Rs. 21703/- and Rs. 5720/- in August 2014. It is wrong reading case due to billing mistake but later on mistake is corrected and credit is already given. Learned I.G.R.C. had considered all the aspects of the matter in detail and after correct calculations, relief is given to the applicant. Now simply it is necessary to comply the order passed by Learned I.G.R.C. and no much relief can be granted. Hence the following order : -

#### ORDER

- 1) Grievance application is partly allowed.

- 2) SNDL is hereby directed to comply order dated 30.8.2014 passed by I.G.R.C.
- 3) Compliance should be submitted within 30 days from the date of order.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN