

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/68/2013

Applicant : Shri Hemant Shyam Pande,
Shop No. B/7, R/17, Phutala Lake,
NAGPUR.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil
Chairman,

2) Shri Subhash Jichkar
Member.

ORDER PASSED ON 25.7.2013

1. The applicant filed present grievance application before this Forum on 26.4.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills for the month of February 2013. He filed an application to I.G.R.C. However, Learned I.G.R.C. rejected his application as per order dated 3.4.2013. Therefore he filed present grievance application before this Forum and claimed to revise the bill for February 2013,

replace the meter and old meter be tested in the laboratory of M.S.E.D.C.L.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply dated 10.5.2013. It is submitted that as per request of the applicant meter was tested by acucheck and it is found O.K. Old Meter No. 3245819 is replaced in the month of March 2013 and new meter is installed. Application may be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing dated 12.6.2013, it is ordered that meter No. 3245819 be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum and to submit test report. Accordingly Dy. Executive Engineer, Testing Division (U), M.S.E.D.C.L. Nagpur filed test report Dt. 24.7.2013 on record, to the effect that meter is O.K.

6. As meter of the applicant is O.K., the consumption recorded by the meter is the consumption consumed by the consumer and therefore there is no scope of revision of bill and Grievance application deserves to be dismissed.

7. Before reaching to the final order, it is desirous to point out the reasons for delay in disposal of the matter. Matter is instituted on 26.4.2013 before this Forum and therefore it was necessary to dispose it within 2 months i.e. on or before 25.6.2013.

Hearing was concluded on 12.6.2013 and matter was fixed for filing the meter testing report and was closed for order. However, it is rather surprising to note that since 12.6.2013, meter testing report is not filed on record in spite of specific reminders. Any how, meter testing report is filed on record yesterday i.e. on 24.7.2013 and thereafter immediately today on 25.7.2013 we are deciding the matter as per rules and regulations. Therefore delay is caused due to non submission of meter testing report and hence Forum was unable to decide the matter within the stipulated period of 2 months.

8. Hence Forum proceeds to pass the following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Adv. Subhash Jichkar)
MEMBER.

Sd/-
(ShriShivajirao S.Patil)
CHAIRMAN