

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

---

**Case No. CGRF(NUZ)/211/2014**

Applicant : Smt. Usha Ben Thakkar,  
User Shri Vikas Sadarani,  
Plot No. 15, H. No. 17, Kalamna Road,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL, N.U.C.,  
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,  
Chairman.  
  
2) Adv. Subhash Jichkar  
Member.  
  
3) Shri Anil Shrivastava,  
Member / Secretary.

**ORDER PASSED ON 27.10.2014.**

1. The applicant filed present grievance application before this Forum on 28.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she is receiving excessive bill. She applied to I.G.R.C. Learned I.G.R.C. passed order dated

26.4.2014. Being aggrieved by the said order, she approached to this Forum.

3. Non applicant denied applicant's case by filing reply Dt. 18.9.2014. It is submitted that Learned I.G.R.C. had considered grievance of the applicant and passed order dated 26.4.2014. As per that order amount of Rs. 3445.74 is given credit in the bill of May 2014 of the applicant. Application be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is a commercial meter. Applicant is running business of arrow water having 20 ltrs. cans and it is seasonal business specially in summer. Record shows that meter of the applicant was replaced and tested in the meter testing laboratory on 28.12.2013 and declared faulty but her bills are not revised. Therefore applicant approached to I.G.R.C. Learned I.G.R.C. considered all these aspects and passed specific orders to give credit in the bills of the applicant. Considering the entire record, in our opinion order passed by I.G.R.C. dated 26.4.2014 is perfectly legal and valid and needs no interference. Grievance application deserves to be dismissed. Hence following order : -

#### ORDER

1) Grievance application is dismissed.

Sd/-  
(Anil Shrivastava)  
MEMBER  
SECRETARY

Sd/-  
(Adv. Subhash Jichkar)  
MEMBER

Sd/-  
(Shivajirao S. Patil),  
CHAIRMAN