

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/77/2013**

Applicant : Smt. Shantabai Eknathji Lokhande,  
Plot No. 351, near Fire Brigade,  
Kamal Talkies,  
NAGPUR.

Non-applicant : Nodal Officer,  
The Executive Engineer,  
Congressnagar Division,  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Subhash Jichkar,  
Member.

**ORDER PASSED ON 25.7.2013.**

1. The applicant filed present grievance application before this Forum on 17.5.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that the applicant is receiving excessive bills since June 2012. Therefore she

claimed to revise the bill. The applicant filed an application to I.G.R.C. but it was rejected by I.G.R.C. as per order dated 27.2.2013. Therefore the applicant filed present grievance application.

3. Non applicant denied applicant's case by filing reply dated 3.6.2013. It is submitted that meter of the applicant is replaced in March 2012. The applicant applied for installation of single phase meter in place of three phase meter. Applicant made last payment of Rs. 2607/- on 31.5.2012. Since then applicant did not pay anything. Therefore electricity supply was temporarily disconnected on 19.12.2012. Learned I.G.R.C. rejected grievance application of the applicant by detail order.

4. Forum heard arguments of both the sides and perused the record.

5. During the course of hearing Dt. 5.6.2013, this Forum had ordered that meter be tested in the laboratory of M.S.E.D.C.L. in presence of applicant and Member / Secretary of the Forum and to submit test report. Accordingly meter of the applicant was tested. Dy. Executive Engineer, Testing Dn., (U), MSEDCL, Nagpur filed testing report dt. 24.7.2013 on record and according to this report meter is O.K.

6. Therefore consumption recorded by the meter is the consumption utilized by the applicant and hence there is

no scope for revision of the bill. Grievance application deserves to be dismissed.

7. Before reaching to the final order, it is pointed out that grievance application is filed on 17.5.2013. Therefore it was necessary to dispose off it within two months i.e. on or before 16.7.2013. It is noteworthy that on 5.6.2013, it was ordered that meter be tested in the laboratory of M.S.E.D.C.L. and to submit report. However, since 5.6.2013, test report is not filed on record in spite of specific reminders. Any how, on 24.7.2013, i.e. yesterday testing report is filed on record and immediately today on 25.7.2013 we are deciding this matter. Therefore delay is caused in disposal due to non filing of testing report on record.

8. Hence Forum proceeds to pass following order :-

#### ORDER

- 1) Grievance application is dismissed.

Sd/-  
(Adv.Subhash Jichkar)  
MEMBER

Sd/-  
(ShriShivajirao S.Patil)  
CHAIRMAN