Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/209/2014

Applicant : Shri Laxminarayan Chunilal Somani,

Plot No. 21, Radhakrishna Aptts., Flat No. 405, Wardhamannagar,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 21.10.2014.

1. The applicant filed present grievance application before this Forum on 26.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

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- 2. The applicant's case in brief is that applicant received excessive bills from April 2014. Therefore bills be revised. Applicant approached to I.G.R.C. Learned I.G.R.C. rejected grievance application and therefore applicant filed present grievance application before this Forum.
- 3. Non applicant denied applicant's case by filing reply Dt. 18.9.2014. It is submitted that applicant complained to S.N.D.L. about excessive bills and therefore meter was changed and new meter was installed. The old meter was tested on 31.5.2014 in testing laboratory in presence of applicant and it is found O.K. Therefore bills can not be revised.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. It is true that in the month of July 2014, consumption is shown as 1723 units. However, it is the consumption of 3 months i.e. May 2014, June 2014 & July 2014. There is specific status shown in the month of May 2014 & June 2014 that meter is changed and therefore it is but natural that there was no display and hence average billing was recorded in May 2014 and June 2014 @ 196 units per month. In July 2014 actual reading was taken which was reading for 3 months and credit of Rs. 2183.84 is given to the applicant in July 2014.
- 6. We have carefully perused meter testing report Dt. 31.5.2014. Meter is tested in the laboratory and it is found O.K. So far as connected

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load is concerned applicant admitted before the Forum that there are 4 rooms, 3 fans, 5 lights, 1 cooler, 1 A.C., 1 T.V., 1 freeze. Therefore there is sufficient load. As the meter is tested in the laboratory and it is found O.K. there is no scope for revision of bill. Order passed by Learned I.G.R.C. is legal and proper and needs no interference. We find no substance in the grievance application and it deserves to be dismissed and hence following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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