

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/105/2013**

Applicant : Late Syed Nasir Ali,  
98-A, Gandhi Layout,  
NAGPUR : 440 009.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Subhash Jichkar,  
Member,  
  
3) Shri B.A. Wasnik,  
Member Secretary.

**ORDER PASSED ON 25.7.2013.**

1. The applicant filed present grievance application before this Forum on 20.6.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicants' case in brief is that meter of the applicant was checked on 18.12.2012 and shown 12 % fast. Therefore the applicant claimed revision of the bill but in vain.

Therefore applicant approached to I.G.R.C. Learned I.G.R.C. passed an order Dt. 13.6.2013. The applicant is not satisfied with that order. Therefore the applicant approached to this Forum with a prayer to test the meter in the laboratory and to revise the bill.

3. Non applicant M/s. SPANCO denied applicant's case by filing reply Dt. 10.7.2013. It is submitted that meter was checked and tested on 18.12.2012 and found 12 % fast. Learned I.G.R.C. passed an order Dt. 13.6.2013 and directions are issued as per regulation 15.4.1 of MERC Supply Code Regulations 2005. Accordingly as per this order fastness of 12% in the bill of September 2012 to November 2012 is revised and deducted and necessary credit of difference, interest and D.P.C. will be given to the applicant.

4. Forum heard arguments of both the sides and perused the record.

5. Meter testing report Dt. 18.12.2012 shows that meter is fast 11.87% means 12%. Learned I.G.R.C. had already considered this aspect in its order dated 13.6.2013 and issued directions to Commercial Manager to revise bills of the applicant from the month of September 2012 till the date of replacement of the meter by giving effect of 12% fastness error and to give appropriate credit alongwith additional credit of D.P.C. and interest, in his ensuing bill.

6. In our opinion order passed by Learned I.G.R.C. is perfectly correct and valid and needs no interference. Simply this Forum further directs the Non applicant to replace the faulty meter which is fast if not replaced up till now. Hence the following order :-

### ORDER

- 1) Grievance application is partly allowed.
- 2) Non applicant is hereby directed to replace 12% fast meter immediately, if it is replaced up till now.
- 3) Non applicant is directed to comply order of Learned I.G.R.C. Dt. 13.6.2013 and to revise the bills accordingly.
- 4) Non applicant is directed to comply within 30 days from the date of this order.

Sd/-  
(Shri B.A. Wasnik)  
MEMBER  
SECRETARY

Sd/-  
(Adv.Subhash Jichkar)  
MEMBER

Sd/-  
(ShriShivajirao S.Patil)  
CHAIRMAN