## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/204/2014

Applicant : Shri Rajesh/Raju Bhimrao Gaikwad,

Parvati Nagar,

Babulkheda Road No. 1,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 20.10.2014.

- 1. The applicant filed present grievance application before this Forum on 22.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that he received excessive bill from May 2014. His meter was tested by SNDL but he does not agree

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with that testing report and he requested to test the meter in the laboratory of M.S.E.D.C.L.

- 3. Non applicant denied applicant's case by filing reply Dt. 12.9.2014. It is submitted that meter of the applicant is tested in meter testing laboratory of SNDL in presence of applicant and it is found O.K. Grievance application be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. During the course of hearing Forum perused spot inspection report and verified contents of the same by making query to the consumer because in spot inspection report there is specific note in column 10 to the effect that connected load is written as per the say of the consumer. Therefore Forum suspected whether the connected load is doubtful as it is written on the say of the consumer and it is not written by physical verification and inspecting equipments. Therefore Forum enquired to the applicant what is connected load but applicant simply told that there are 7/8 CFL and applicant was not ready to disclose other details of connected load. Therefore applicant suppressed the truth so far as connected load is concerned.
- 6. In spot inspection report it is not mentioned how many rooms are available in the house of the applicant. In equipment column, it is written that there are 3 T.Vs., 2 freeze, 5 fans, 6 CFL, 1 A.C., 2 coolers, 1 water pump. Therefore there is heavy connected load and it also possible that real load is suppressed because applicant flatly denied to tell the

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details of connected load. Consumption of applicant for year 2013-14 is similar. Therefore we find no force in contention of the applicant that now applicant is receiving excessive bills.

7. Finally, as per request of the applicant Forum sent the meter for testing in the laboratory of M.S.E.D.C.L. as per order dated 15.9.2014. Executive Engineer, Testing Division (Urban) MSEDCL, Nagpur filed testing report Dt. 13.10.2014 on record and as per this testing report meter is O.K. Therefore consumption utilised by the applicant is recorded by the meter and therefore bills can not be revised and grievance application deserves to be dismissed. Hence following order: -

## **ORDER**

1) Grievance application is hereby dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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