Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/83/2013

Applicant : Smt. Rukhmabai G. Mundarikar,

Plot No. 151, Panchwatinagar,

Nagpur - 17.

Non-applicant : Nodal Officer,

The Superintending Engineer, (Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil

Chairman,

2) Shri Subhash Jichkar,

Member.

ORDER PASSED ON 29.7.2013.

- 1. The applicant filed present grievance application before this Forum on 30.5.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. Applicant's case in brief is that he received excessive electricity bills for the period 1.3.2013 to 30.5.2013. Meter is defective. Therefore it is necessary to check the meter in the laboratory of M.S.E.D.C.L. He filed an application to check the meter before I.G.R.C. However, Learned I.G.R.C. rejected the said

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application as per order dated 30.5.2013. Therefore the applicant filed present grievance application before this Forum.

- 3. Non applicant denied applicant's case by filing reply dated 15.6.2013. It is submitted that on 5.11.2012 Flying Squad inspected the unit of the applicant and found that applicant committed theft of electricity. Therefore there was assessment of Rs. 23,804/- which the applicant deposited on 3.12.2012. Again supply was restored. The applicant complained that the meter is fast and therefore as per his request M/s. SPANCO tested the meter by acucheck on 13.5.2013 and found that meter is O.K. but the applicant was not satisfied. Therefore he approached to I.G.R.C. I.G.R.C. rejected the application of applicant on Dt. 23.5.2013.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. M/s. SPANCO produced entire papers of theft of electricity by the applicant on record including Spot Panchanama, Seizure Panchanama etc.
- 6. Thereafter M/s. SPANCO tested the meter of the applicant by acucheck and it was found O.K. Meter testing report of M/s. SPANCO Dt. 12.6.2013 is on record. It bears signature of representative of the applicant. This meter testing report shows that meter was O.K.

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- 7. Not only this, during the course of hearing Dt. 17.6.2013, it is ordered by the Forum that meter of the applicant be tested in the laboratory of M.S.E.D.C.L. in presence of the applicant and Member / Secretary of the Forum and to submit the test report. Accordingly the meter was tested in presence of applicant and Member / Secretary of the Forum in the laboratory of M.S.E.D.C.L. Dy. Executive Engineer, Testing Dn. (U), M.S.E.D.C.L., Nagpur filed testing report on record Dt. 24.7.2013 and this test report shows that meter of the applicant is O.K. and it is not faulty.
- 8. Therefore whatever the consumption is recorded by the meter is the actual consumption used and utilized by the applicant and therefore there is no scope of revision of bill.
- 9. For these reasons, we find no force and no substance in the present grievance application and grievance application deserves to be dismissed. Hence Forum proceeds to pass following order:-

ORDER

1) Grievance application is dismissed.

Sd/-(Adv. Shri Subhash Jichkar) MEMBER Sd/-(Shri Shivajirao S.Patil) CHAIRMAN

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