Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/22/2014

Applicant : Shri Vijay Vishwanath Tarekar,

H. No. 125, Ganesh Peth Police

Station Road,

Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, NAGPUR.

Quorum Present

: 1) Shri Vishnu S. Bute,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri B.A. Wasnik, Member Secretary.

ORDER PASSED ON 7.3.2014.

- 1. The applicant filed present grievance application before this Forum on 13.1.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that applicant is residential consumer of non applicant, bearing Consumer No.

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410013940731. He has received excessive bills. He complained to non applicant. Non applicant informed that his meter is O.K. Hence he approached I.G.R.C. However, I.G.R.C. rejected the grievance application of the applicant by order dated 10.1.2014. Hence consumer filed present grievance application before this Forum for revision of excessive bill.

- 3. Non applicant denied applicant's case by filing reply Dt. 5.2.2014. It is submitted that consumer is being issued energy bills as per meter reading. On receipt of applicant's complaint regarding excessive bill, his old meter No. 65/04185880 was replaced in December 2013 and new meter No. 65/C-1021388 was installed. Old meter No. 65/04185880 was tested in testing laboratory and it was found O.K. The consumer approached to I.G.R.C. Learned I.G.R.C. has directed to deduct 168 adjustment units as charged, being excessive. As the meter is O.K. bill of the applicant can not be revised. As such Grievance application may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. During the hearing, it was directed by the Forum that the meter of the applicant bearing Sr. No. 65/04185880 should be tested in M.S.E.D.C.L's laboratory and testing report should be submitted before this Forum on or before 18.2.2014. Accordingly, Executive Engineer, Testing Division (U), MSEDCL, Nagpur submitted meter testing report on record to the effect that the meter is O.K. Hence it

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is clear that the consumption recorded by the meter is the actual consumption utilised by the applicant and hence bills of the applicant can not be revised.

6. For these reasons, Forum proceeds to pass following order: -

ORDER

1) Grievance application is dismissed.

Sd/(B.A. Wasnik) (Adv. Subhash Jichkar) (Vishnu S. Bute),
MEMBER MEMBER CHAIRMAN
SECRETARY

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