Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur <u>C</u>ase No. CGRF(NUZ)/193/2014

Applicant	: Smt. Archana H. Panchmatiya, near Shanti Vihar, Civil Lines, Nagpur.
Non–applicant	: Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, N.U.C., NAGPUR.
<u>Quorum Present</u>	: 1) Shri Shivajirao S. Patil, Chairman.
	2) Adv. Subhash Jichkar Member.
	3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 7.10.2014.

1. The applicant filed present grievance application before this Forum on 11.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that she received excessive bills of June 2014 and claimed to revise the bill. Her grievance application is rejected by I.G.R.C. Therefore she approached to this Forum. 3. Non applicant denied applicant's case by filing reply dated 23.8.2014. Meter is tested by acucheck on 8.7.2014 and it is found O.K. Consumption of the applicant from April 2013 to June 2013 was 10147 units. In current year in the month of March 2014 to June 2014 consumption is 10031 units and therefore consumption in 2013 was more than the consumption in 2014. Grievance application may be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. We have carefully perused spot inspection report in which there is tremendous connected load of the applicant. There are 8 rooms, 12 fans, 20 CFL, 2 T.Vs., 2 freeze, 3 cooler, 4 ACs., 1 motor pump, 2 washing machines, 1 Geezer, 1 kitchen exhaust fan etc. Consumption of the applicant in 2012 was more than consumption of 2013 & 2014. Consumption pattern of the applicant in 2013 and 2014 appears to be similar considering 16 kW load of the applicant. In our opinion there is no scope to revise the bill and grievance application deserves to be dismissed. Hence following order: -

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN