## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur Case No. CGRF(NUZ)/190/2014

Applicant	: Shri Dilip Hiralal Parate, Lalganj Gujari, Bahuli Vihir Road, Nagpur : 2.
Non–applicant	: Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, N.U.C., NAGPUR.
<u>Quorum Present</u>	: 1) Shri Shivajirao S. Patil, Chairman.
	2) Adv. Subhash Jichkar Member.
	3) Shri Anil Shrivastava, Member / Secretary.

## ORDER PASSED ON 4.10.2014.

1. The applicant filed present grievance application before this Forum on 7.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bills of May & June 2014 and therefore bill be revised. He filed grievance application is rejected by I.G.R.C. Therefore he filed present grievance application.

3. Non applicant denied applicant's case by filing reply dated 23.8.2014. Meter is tested in meter testing laboratory on 14.7.2014 in presence of the applicant and it is found O.K. Grievance application be dismissed.

4. Forum heard arguments of both the sides and perused record.

5. There is spot inspection report on record. It is duly signed by the applicant. It shows that there is sufficient connected load. Meter is tested in the laboratory as per meter testing report dt. 14.7.2014 and it is found O.K.

6. During the course of hearing, directions were given to SNDL to produce meter photos. Accordingly, meter photos are produced. Meter photos show that reading shown in CPL and appearing in meter photos are one and same. Therefore there is no doubt about entries in CPL. However, as date of reading is not mentioned on most of the meter photos, it is necessary in the interest of justice to give slab benefit for the period March 2014 to June 2014 and no further relief can be granted. Hence following order: -

## ORDER

1) Grievance application is partly allowed.

- Slab benefit shall be given to the applicant for the period from March 2014 to June 2014 and to that effect only bills should be revised.
- 3) All other reliefs are rejected.
- 4) Non applicant is directed to report compliance within 30 days from the date of this order.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN