

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/186/2014

Applicant : Smt. Sharda Vishwanath Pande,
1127/A/119, Gayatrinagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 22.9.2014.

1. The applicant filed present grievance application before this Forum on 4.8.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he is receiving excessive bills. Therefore his meter be tested in the meter testing laboratory and bill may be revised. His grievance application is rejected by I.G.R.C. Therefore he approached to this Forum.

3. Non applicant denied applicant's case by filing reply dated 16.8.2014. Learned I.G.R.C. directed to replace the meter and to test the meter in meter testing laboratory. Therefore meter is replaced and old meter is tested in the laboratory and it is found O.K.

4. Forum heard arguments of both the sides and perused the record.

5. Record shows that there is sufficient load. It appears that old meter was showing very much less consumption i.e. 62, 72, 86 units etc. Since last 13 months, status was shows Inaccessible and average billing of 62 units was going on. For the first time in February 2014, bill of 807 units was issued but it was for 13 months. Meter appears to be changed in February 2014. Since then accurate meter reading is appearing considering connected load. As per order of Learned I.G.R.C. meter is tested in meter testing laboratory and it is found O.K. Therefore bill can not be revised. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Shivajirao S. Patil),
CHAIRMAN